

# Callia Zimmerman Professional Disclosure Information

Updated 1/1/24

## Licensure

Licensed Independent Clinical Social Worker (VT # 089.0075456)  
Licensed Alcohol and Drug Counselor (VT #151.0127853)  
Licensed Independent Clinical Social Worker (NH #2690)  
Licensed Clinical Social Worker (ME # LC20801)  
Licensed Clinical Social Worker (NY #093559)  
Licensed Clinical Social Worker (CT #13095)  
Licensed Master Social Worker- Clinical (MI # 6801117317)  
Telehealth Provider (FL #TPSW1344)  
Approved Clinical Supervisor (ACS, # ACS-4785)  
Perinatal Mental Health Certified (PMH-C, #PSI11319)

## Formal Education

2009 - University of Vermont, Master's Degree in Social Work: Health and Mental Health focus

## Experience in Practice

2018-present

Therapist; Clinical Supervisor: Private Practice, St Albans VT and S Burlington VT

2013 – 2018

Therapist: Behavioral Health and Wellness Center, Morrisville VT

2010 – 2013

Clinician: Lund, Burlington VT

2009 – 2011

Crisis Clinician/Crisis Respite Clinician: First Call, Howard Center CYFS, Burlington VT

2009 – 2010

Family Support Worker: Family Center of Washington County, Montpelier VT

## Areas of competence:

I am trained in the treatment of individuals with mental health and substance use disorders.

## Confidentiality:

Information about the limits and scope of confidentiality can be found in the Notice of Privacy document and also at [www.calliazimmerman.com](http://www.calliazimmerman.com)

**Insurance, Fees, Payment** information, and what to expect in the course of treatment can be found in the Practice Policies and consent to treat document, and also at [www.calliazimmerman.com](http://www.calliazimmerman.com)

## Vermont Disclosure Information

*We disclose to each client the professional qualifications and experience of the licensed clinician, those actions that constitute unprofessional conduct, and the method for filing a complaint or making a consumer inquiry. In the event that a client has a conflict or disagreement that cannot be resolved with the provider, information for making a formal complaint can be found below.*

INFORMATION CONTAINING UNPROFESSIONAL CONDUCT FOR THIS PROFESSION IS ATTACHED  
A listing of actions that constitutes unprofessional conduct according to Vermont law is attached.

Information on making a consumer inquiry, or filing a complaint with the Vermont State Office of Professional Regulation, is available through the Vermont Secretary of State's office, National Life Building, North FL2, Montpelier, Vermont, 05620-3402. That office may also be reached by telephone (802) 828-1505, or through their website, [www.vtprofessionals.org](http://www.vtprofessionals.org).

§ 129a. Unprofessional conduct

(a) In addition to any other provision of law, the following conduct by a licensee constitutes unprofessional conduct. When that conduct is by an applicant or person who later becomes an applicant, it may constitute grounds for denial of a license or other disciplinary action. Any one of the following items, or any combination of items, whether or not the conduct at issue was committed within or outside the state, shall constitute unprofessional conduct:

- (1) Fraudulent or deceptive procurement or use of a license.
- (2) Advertising that is intended or has a tendency to deceive.
- (3) Failing to comply with provisions of federal or state statutes or rules governing the practice of the profession.
- (4) Failing to comply with an order of the board or violating any term or condition of a license restricted by the board.
- (5) Practicing the profession when medically or psychologically unfit to do so.
- (6) Delegating professional responsibilities to a person whom the licensed professional knows, or has reason to know, is not qualified by training, experience, education or licensing credentials to perform them.
- (7) Willfully making or filing false reports or records in the practice of the profession; willfully impeding or obstructing the proper making or filing of reports or records or willfully failing to file the proper reports or records.
- (8) Failing to make available promptly to a person using professional health care services, that person's representative, succeeding health care professionals or institutions, upon written request and direction of the person using professional health care services, copies of that person's records in the possession or under the control of the licensed practitioner.
- (9) Failing to retain client records for a period of seven years, unless laws specific to the profession allow for a shorter retention period. When other laws or agency rules require retention for a longer period of time, the longer retention period shall apply.
- (10) Conviction of a crime related to the practice of the profession or conviction of a felony, whether or not related to the practice of the profession.
- (11) Failing to report to the office a conviction of any felony or any offense related to the practice of the profession in a Vermont district court, a Vermont superior court, a federal court, or a court outside Vermont within 30 days.
- (12) Exercising undue influence on or taking improper advantage of a person using professional services, or promoting the sale of services or goods in a manner which exploits a person for the financial gain of the practitioner or a third party.
- (13) Performing treatments or providing services which the licensee is not qualified to perform or which are beyond the scope of the licensee's education, training, capabilities, experience, or scope of practice.
- (14) Failing to report to the office within 30 days a change of name or address.
- (15) Failing to exercise independent professional judgment in the performance of licensed

(b) Failure to practice competently by reason of any cause on a single occasion or on multiple occasions may constitute unprofessional conduct, whether actual injury to a client, patient, or customer has occurred. Failure to practice competently includes:

- (1) performance of unsafe or unacceptable patient or client care; or
  - (2) failure to conform to the essential standards of acceptable and prevailing practice.
- (c) The burden of proof in a disciplinary action shall be on the state to show by a preponderance of the evidence that the person has engaged in unprofessional conduct.
- (d) After hearing, and upon a finding of unprofessional conduct, a board or an administrative law officer may take disciplinary action against a licensee or applicant, including imposing an administrative penalty not to exceed \$1,000.00 for each unprofessional conduct violation. Any money received under this subsection shall be deposited in the professional regulatory fee fund established in section 124 of this title for the purpose of providing education and training for board members and advisor appointees. The director shall detail in the annual report receipts and expenses from money received under this subsection.
- (e) In the case where a standard of unprofessional conduct as set forth in this section conflicts with a standard set forth in a specific board's statute or rule, the standard that is most protective of the public shall govern. (Added 1997, No. 40, § 5; amended 2001, No. 151 (Adj. Sess.), § 2, eff. June 27, 2002; 2003, No. 60, § 2; 2005, No. 27, § 5; 2005, No. 148 (Adj. Sess.), § 4; 2009, No. 35, § 2.)

#### § 3210. Unprofessional conduct

- (a) The following conduct and the conduct set forth in 3 V.S.A. § 129a by a licensed social worker constitutes unprofessional conduct. When that conduct is by an applicant or a person who later becomes an applicant, it may constitute grounds for denial of a license:
- (1) failing to use a correct title in professional activity;
  - (2) conduct which evidences unfitness to practice clinical social work;
  - (3) engaging in any sexual conduct with a client, or with the immediate family member of a client, with whom the licensee has had a professional relationship within the previous two years;
  - (4) harassing, intimidating, or abusing a client or patient;
  - (5) practicing outside or beyond a clinical social worker's area of training, experience, or competence without appropriate supervision;
  - (6) engaging in conflicts of interest that interfere with the exercise of the clinical social worker's professional discretion and impartial judgment;
  - (7) failing to inform a client when a real or potential conflict of interest arises and to take reasonable steps to resolve the issue in a manner that makes the client's interest primary and protects the client's interest to the greatest extent possible;
  - (8) taking unfair advantage of any professional relationship or exploiting others to further the clinical social worker's personal, religious, political, or business interests;
  - (9) engaging in dual or multiple relationships with a client or former client in which there is a risk of exploitation or potential harm to the client;
  - (10) failing to take steps to protect a client and to set clear, appropriate, and culturally sensitive boundaries, in instances where dual or multiple relationships are unavoidable;
  - (11) failing to clarify with all parties which individuals will be considered clients and the nature of the clinical social worker's professional obligations to the various individuals who are receiving services, when a clinical social worker provides services to two or more people who have a spousal, familial, or other relationship with each other;
  - (12) failing to clarify the clinical social worker's role with the parties involved and to take appropriate action to minimize any conflicts of interest, when the clinical

social worker anticipates a conflict of interest among the individuals receiving services or anticipates having to perform in conflicting roles such as testifying in a child custody dispute or divorce proceedings involving clients.

(b) After hearing, and upon a finding of unprofessional conduct, an administrative hearing officer may take disciplinary action against a licensed clinical social worker or applicant. (Added 1985, No. 253 (Adj. Sess.), § 1; amended 1989, No. 250 (Adj. Sess.), § 4(b); 1993, No. 98, § 30; 1993, No. 222 (Adj. Sess.), § 6; 1997, No. 40, § 36; 1997, No. 145 (Adj. Sess.), § 52; 1999, No. 133 (Adj. Sess.), § 29.)

#### **New York State Disclosure Information:**

For Information on Filing a Complaint Contact: 1-800-442-8106 or [conduct@nysed.gov](mailto:conduct@nysed.gov)

Professional misconduct is defined in Education Law and in the [Rules of the Board of Regents](#).

Professional misconduct includes the following:

- Engaging in acts of gross incompetence or gross negligence on a single occasion, or negligence or incompetence on more than one occasion
- Permitting or aiding an unlicensed person to perform activities requiring a license
- Refusing a client or patient service because of race, creed, color, or national origin
- Practicing beyond the scope of the profession
- Releasing confidential information without authorization
- Being convicted of a crime
- Failing to return or provide copies of records on request
- Being sexually or physically abusive
- Abandoning or neglecting a patient in need of immediate care
- Performing unnecessary work or unauthorized services
- Practicing under the influence of alcohol or other drugs

#### **New Hampshire enforcement complaint form:**

[https://onlineforms.nh.gov/app/?allowAnonymous=true#/formversion/417be761-2ea8-4732-9f63-6273de840d52?FormTag=Complaint\\_Form](https://onlineforms.nh.gov/app/?allowAnonymous=true#/formversion/417be761-2ea8-4732-9f63-6273de840d52?FormTag=Complaint_Form)

#### **Maine**

The practice of social work is regulated by the board of social work licensure. The board is authorized by law to discipline those who violate the board's law or rules. To learn about the complaint process or to file a complaint, contact:

Complaint Coordinator

Office of professional and occupational regulation

35 State House Station

Augusta ME 04333

207-624-8660

Administrative complaint procedures:

<https://www.maine.gov/pfr/professionallicensing/home/file-a-complaint/administrative-complaint-procedures-all-other-programs>

#### **Connecticut complaint form is available here:**

[https://portal.ct.gov/-/media/DPH/PIU-documents/Fillable-Complaint-Form-with-emailpdf-\\_rev.pdf](https://portal.ct.gov/-/media/DPH/PIU-documents/Fillable-Complaint-Form-with-emailpdf-_rev.pdf)

The completed complaint form may be mailed to:

- Connecticut Department of Public Health  
Practitioner Investigations Unit, MS#12HSR  
P.O. Box 340308  
Hartford, CT 06134-0308

Emailed to:

- DPH.PLISComplaints@ct.gov

Or faxed to:

- 860-707-1916

You may also call the Practitioner Investigations Unit at 860-509-7552 to request a complaint form be mailed to you.

**Michigan Licensing and Regulatory Affairs**

File a complaint here: <https://www.michigan.gov/lara/bureau-list/bpl/complaint>

**Florida telehealth provider** information can be found at this website:

<https://flhealthsource.gov/telehealth/>

*My signature below indicates that I have received this information no later than my 3rd visit.*

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Name

Signature

Date